

mis[®]

WARRANTY CERTIFICATE



LIFETIME
WARRANTY

IMPLANTS

WARRANTY MIS
IMPLANT SYSTEMS

All MIS Implant Systems are made of the highest quality materials and in compliance with the most stringent production practices in the industry. We are extremely proud of our reliability, and problems are very rare. However, should you experience any difficulties with our products, our warranty policy, to the original purchaser, assures you are completely protected.

A laurel wreath graphic that is partially cut off on the left side, framing the text.

3-YEAR
WARRANTY

DRILLS & TOOLS

A complete laurel wreath graphic framing the text.

5-YEAR
WARRANTY

ABUTMENTS & PROSTHETIC ACCESSORIES

MIS implant systems have been clinically tested, scientifically documented, and are currently in use by dental professionals in clinics and practices throughout the world.



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WARRANTY TERMS & CONDITIONS

These warranty Terms & Conditions cover drills and tools, abutments and prosthetic accessories for all MIS implant models, ('Products') , manufactured by MIS Implants. The warranty as outlined in the Terms & Conditions is restricted solely to eligible treating clinicians and is not for the benefit of any other person or entity; including patients, laboratories or other intermediate suppliers.

1.

Warranty Periods

The warranty for the 'Products' is granted for the following periods, subject to the limitations and exceptions of these Terms & Conditions:

- Lifetime Warranty for implant models.
- Five (5) years, from the date of shipment to the end user, for abutments and prosthetic accessories.
- Three (3) years from the date of shipment to the end user, drills and tools, excluding any single-use instruments.

2.

Warranty Scope

Subject to the limitations and exceptions described in these Terms & Conditions, MIS Implants will provide the following benefits:

Quality Benefits

If the 'Product' is found defective in materials or workmanship that is; if the 'Product' does

not meet MIS Implants quality standards, then MIS Implants will replace the 'Product' at no additional charge.

Surgical Benefits

MIS Implants will replace the implant, at no additional charge, in cases where there has been no osseointegration or osseointegration has failed. The benefits above constitute MIS Implants' sole obligation, and the Clinician's sole remedies, with respect to the 'Products' and the subject matter of these Terms & Conditions.

3.

Eligibility and Claims Procedure

To receive benefits under these Terms & Conditions, the Clinician must comply with all of the following:

- Warranty claims must, to remain eligible, be reported to MIS Implants within thirty (30) days from the date on which the claimed defect was discovered. Reporting shall fully comply with the procedure set out herein. Clinician shall contact the MIS local distributor to request a complaint record form and receive instructions for Product return; and
- The completed complaint record form, documenting the cause of the claimed failure, must be returned

to MIS Implants accompanied by the Product in question within the time stated above. Any Product must be decontaminated prior to return to MIS Implants; and

- Clinicians submitting a complaint record form for surgical benefits, must provide documentation of the case and demonstration that implants were indicated and that no contra-indicated conditions existed for that particular patient; and
 - Clinician making a claim under these Terms & Conditions must be current in all amounts owed to MIS Implants at the time when the complaint record form is submitted; and
 - All procedures using the Products – before, during and after implantation – must be performed in accordance with MIS Implants protocols, guidelines and instructions, as well as generally accepted dental practices.
 - Transport costs and transport risk shall be borne by the Clinician. The cost of return shipment shall be borne by MIS Implants in cases covered by the warranty under these Terms & Conditions.
- Independent from warranty claims, complaints should be reported as soon as possible to comply with regulatory requirements.

4.

General Limitations of the Warranty

Except for the warranty specified in these Terms & Conditions, neither MIS Implants nor any representatives or other third parties which distribute the 'Products', make any representation, warranty, covenant or other undertaking, expressed or implied, written or oral, with respect to the 'Products', including (without limitation) any implied warranties of merchantability, durability or fitness for a particular use or purpose.

In addition, and to the maximum extent permitted under the applicable law, MIS Implants disclaims (on behalf of itself and any of its representatives or other third parties which distribute the 'Product') any and all liability with respect to lost earnings, incomes or profits, failure of the Clinician to conform to generally accepted standards of dental practices and any other direct or indirect, incidental or consequential damages resulting or arising from the design, composition, condition, use or performance of the 'Products'.

Disclaimer of Liability: MIS Implants 'Product' may only be used in conjunction with the associated original components and instruments according to the Instructions for Use (IFU). Use of any non-MIS Implants products in conjunction with MIS Implants 'Product' will void any warranty or any other obligation, expressed or implied.

Treatment planning and clinical application of MIS Implants 'Products' are the responsibility of each individual clinician.

MIS Implants strongly recommends completion of postgraduate dental implant education and adherence to the IFU that accompanies the product. MIS Implants is not responsible for incidental or consequential damages or liability relating to use of our 'Products' alone or in combination with other 'Products' other than replacement or repair under our warranties.

5.

Warranty Exclusions

MIS Implants shall not provide benefits under these Terms & Conditions if:

- The failure is caused by a trauma, an accident, or by any other damage caused by the patient or a third party; or
- The failure is caused by a clinical component placed in patients with accepted contra-indicated conditions to successful implant integration as defined in the (Product) Instructions For Use; or
- The failure is due to acceptable standards of wear; or

- The 'Product' subject to warranty claims is a single-use instrument; or

- The 'Product' subject to warranty claims has been used in direct or indirect combination with a clinical component or instrument originating from another manufacturer other than MIS Implants.

For the avoidance of doubt, these Terms & Conditions, and the benefits and remedies set out herein, shall be exhaustive with respect to the 'Products' and the subject matter of these Terms & Conditions, and shall exclude any other rights, benefits and/or remedies, such as laboratory and clinical treatment related fees.

6.

Modification or Withdrawal of the Warranty

MIS Implants reserves the right to modify or withdraw these Terms & Conditions at any time without notice. Any such modification or withdrawal will not affect 'Products' already installed in the patient, and fully paid by the Clinician to MIS Implants, prior to the date thereof.

ABOUT MIS IMPLANTS TECHNOLOGIES LTD:

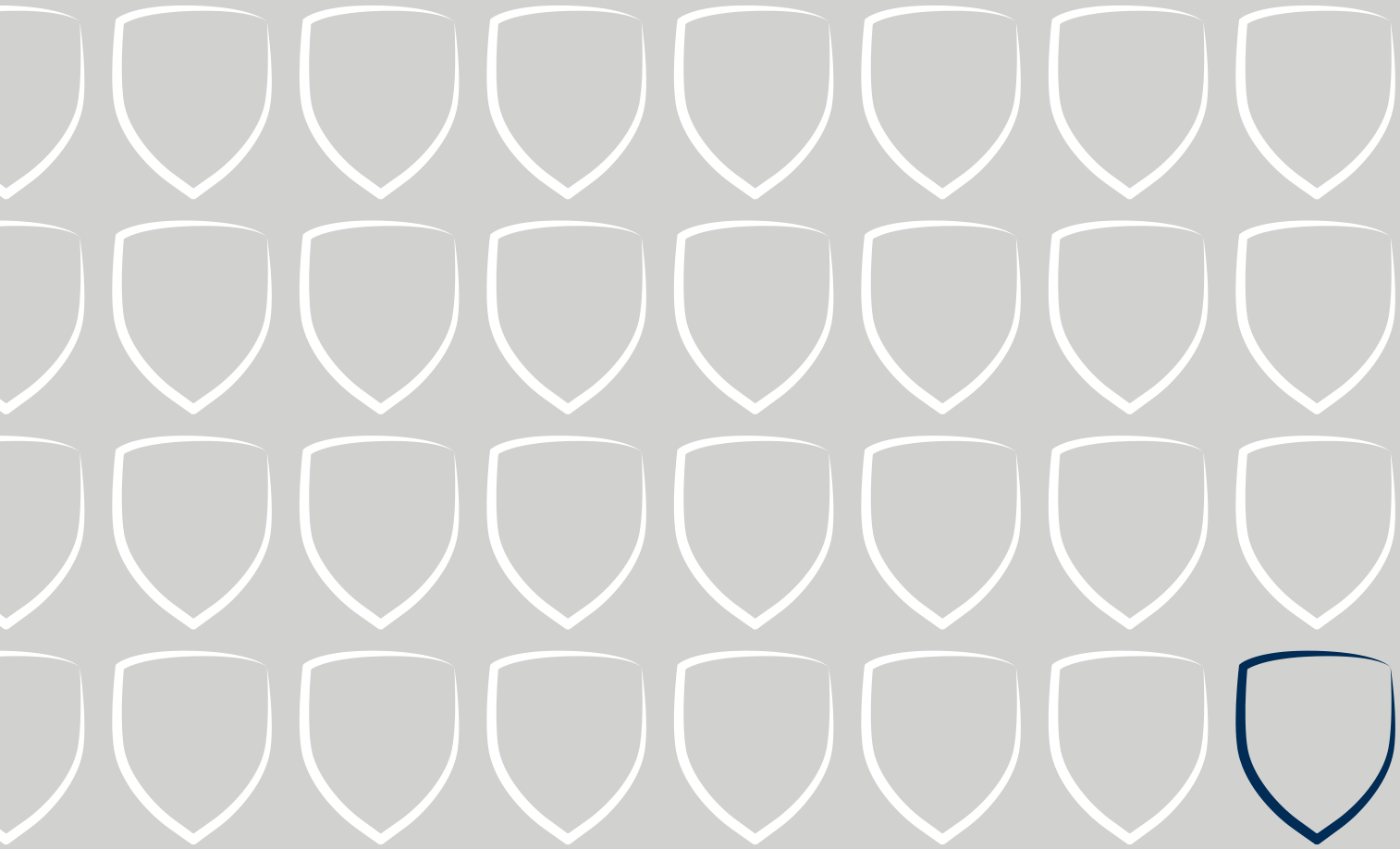
Established in 1995, MIS Implants Technologies Ltd. is a global leader in the development and production of advanced products and innovative solutions aimed to simplify dental implantology. MIS offers a comprehensive range of cutting-edge dental implants, superstructures, tools and kits, as well as extensive solutions for oral restoration and health that adhere to the most stringent international quality standards.

MIS products enjoy a vast global distribution network; marketed and sold worldwide. Our standing in the global marketplace has been built on the core strengths of superior quality coupled with innovation. MIS is backed by world-class scientists and engineers devoted

to the continued research and development of new progressive products and technologies to ensure a swift and inventive response to the many changes and challenges facing implant dentistry today.



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